1. The bank shall receive the application from the person who orders the e-Invoice and forward it to the e-Invoice issuer. The receipt and forwarding of the invoice do not oblige the e-Invoice issuer to issue the e-Invoice. The e-Invoice issuer shall decide whether to forward the e-Invoice or not.

2. If the person who orders the e-Invoice is not the same as the recipient, the bank assumes that the recipient of the e-Invoices has granted the person ordering the e-Invoices their consent to receive e-Invoices.

3. The e-Invoices received by the bank are available to the e-Invoice recipient in the Internet bank if the e-Invoice recipient has a Teleservices Agreement. If the e-Invoice recipient has not entered into a Teleservices Agreement with the bank, the bank can only order an e-Invoice with limited information. Upon sending an e-Invoice with limited information to the bank, the e-Invoice can be paid on the basis of a contract for the e-Invoice with a standing order. Sending an e-Invoice with limited information to the bank does not release the invoice issuer from the obligation to forward the invoice to the customer in another agreed format.

4. The Bank shall display an e-Invoice in the Internet Bank with the content and in the form as sent by the e-Invoice issuer / the operator who forwards the e-Invoices to the Bank.

5. The Bank shall not control the accuracy or truthfulness of the content of an e-Invoice or resolve any complaints in this regard.

6. The Bank shall enable e-Invoices to be viewed in the Internet Bank for 18 months from the receipt of the e-Invoices.